

## Reasons to book online using [WWW.SAMADTOURS.COM/AIRLINES](http://WWW.SAMADTOURS.COM/AIRLINES)

### **1-Cancellation Insurance:**

If you are obliged to amend and/or cancel your trip due to any reason, most airlines/online systems charge you for this.

With Samad Tours online system, you will benefit from a “FREE Travel Cancellation Insurance”. This will help you cover any penalty or loss due to any cancellation caused by a force majeure. For further details and clarification, please feel free to contact us.

### **2-Still having the Opportunity for a BETTER price:**

While booking online, you get stuck with the available booked price, knowing that other classes at lower prices might be sold out at that time. Normally, many cancellations happen at a later stage and you won't know this.

With Samad Tours, your booking will be followed up by our dedicated team till the last minute (last day to issue the ticket). Therefore, you will be notified immediately in case of any lower price available.

In addition, we have very special deals and group rates with most of the airlines including low cost airlines. Accordingly, when this is the case, our dedicated staff will advise you of the best deals available.

### **3-Book and Pay Later:**

Once booking is done, there is a time limit given by the airlines to issue the ticket(s). Whereas, while booking your ticket through other online systems, you have no choice but to issue the ticket and pay fully on the spot.

With Samad Tours, you can benefit from this grace period offered to us by the airlines. Moreover, at the due date to issue your ticket(s), you will only be asked for a down payment\*\* to reconfirm your booking and the remaining amount should be fully settled 72 hours prior to departure.

\*\* Down payment should cover the “refund fees”.

### **4-Avoid UNEXPECTED Fees:**

Once booking is made, and in case you would like to do any change, you should go through the airlines counters or use the service of a travel agency in order to solve your issue. This will oblige you to pay UNEXPECTED extra service charges on top of the official airlines' charges.

With Samad Tours, it is our duty to assist our guests with all their needs and requirements without any hidden charges.



## **5-Payment methods:**

Traditional Online booking can only be made and settled by Credit Card which may not be available all time.

With Samad Tours you have a multiple payment options:

- Cash / check payment directly at our offices
- Western Union money transfer (BOB or OMT)
- Bank Transfer
- Direct online payment through the payment gateway (charges apply)

## **6-Credit Facilities:**

- Corporate Accounts: if you are a member of any Company or Organization that has a corporate contract with Samad Tours, you will benefit from its terms and advantages.
- Bank Facilities: offered to our guests, we have special deals with the leading Banks in Lebanon
  - a- Travel Loan: BLC – Byblos & SGBL (Please refer to our website for more details and simulation)
  - b- Credit Card facilities: offered by Audi Bank – Arab Bank – Credit Bank

## **8-24/7 Customer Service:**

Wherever you are, Contact us anytime with any mean of communication and someone will be able to assist you.

Contact Details:

00961 – 6 – 442 466 during working hours

00961-76 – 555865 (24/7)

00961 – 3 – 555 865 - 00961 – 70 – 565865 (24/7) Whatsapp & Viber

E-mail: [info@samadtours.com](mailto:info@samadtours.com)